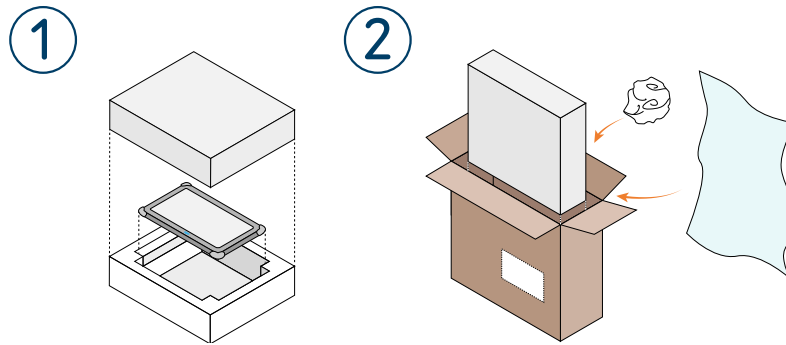


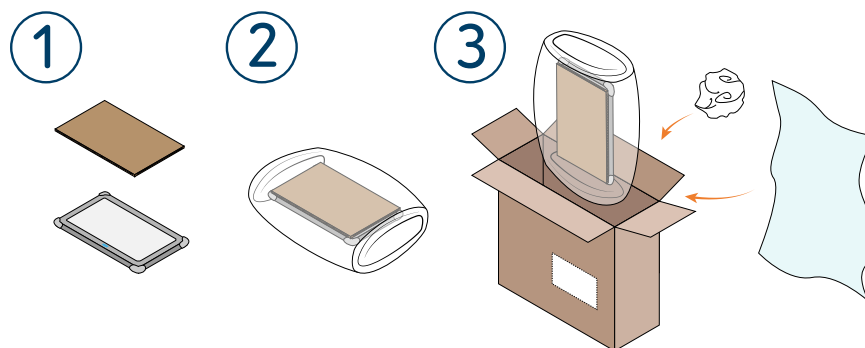
# Returning your device to us United States

## If you have the original box:



1. Place your device, along with any power leads and cables back into the original box.
2. Pack the box into a second box, with soft packaging (eg. scrunched paper, bubble wrap, polystyrene chips) to prevent movement.

## If you do not have the original box:



1. Cover your device's screen with a protective layer e.g. cardboard.
2. Wrap your device with soft packing, e.g. bubble wrap. A total thickness of 2 inches is recommended.
3. Pack your wrapped device and along with any power leads and cables into a mailing box with soft packaging surrounding to prevent movement.

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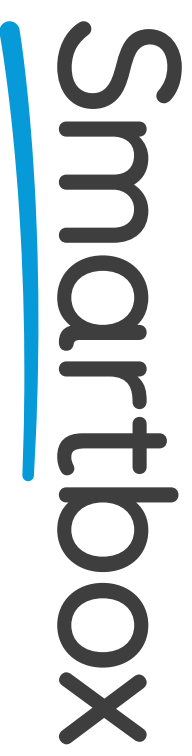
Once packed, cut out and affix the label below to your box. If you are reusing a box, please remove any old shipping labels! Please do not ship via USPS as they often mishandle our packages.

Any questions or queries please contact us:

**UK: +44 (0)1684 578868 / US: (844) 341-7386 [repairs@thinksmartbox.com](mailto:repairs@thinksmartbox.com)**



We will be in touch shortly with your RMA number and shipping instructions.



**Smartbox Repairs**

Smartbox Assistive Technology  
167 Hillcrest Shopping Center  
Lower Burrell  
PA, 15068

Service Quote Number:

thinksmartbox.com | repairs@thinksmartbox.com | (844) 341-7386