



Grid **Pad**

Getting Started

Grid Pad Go 10

# Looking after your Grid Pad

When not in use, store your Grid Pad safely with no hard objects rested or pressed against the screen.

## Cleaning

The best way to clean the touchscreen is using a microfibre cloth. To minimise the risk of bacteria being transferred between users, the machine should be regularly cleaned with a detergent wipe.

This can be followed with an alcohol-based wipe after cleaning with the detergent wipe for a deep clean.

The machine should not be immersed in water, or cleaned with a wet cloth, gels, polishes or any abrasive cleaning product.

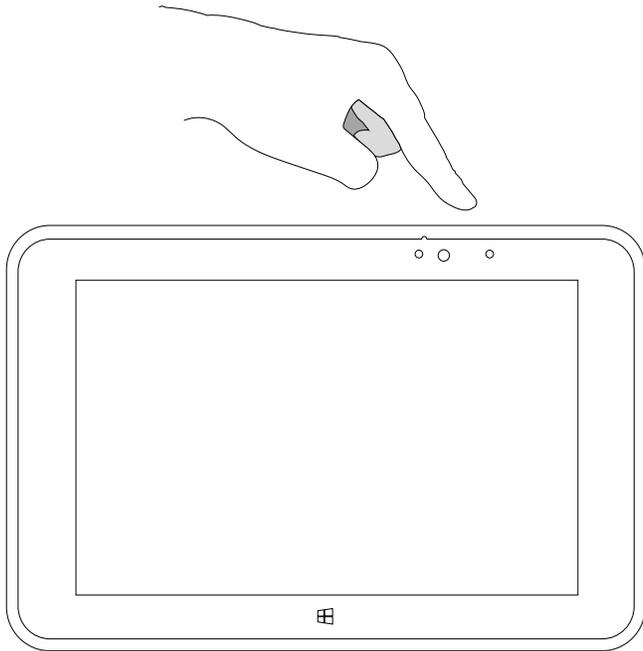
## Protection

The Grid Pad Go 10 is rated to IP-65 for protection from splashes and drops, with sealed ports and tough outer case. The device is built to withstand a drop of 1.2m.

The Bluetooth speaker is rated to IPX4 with protection from splashes and rain.

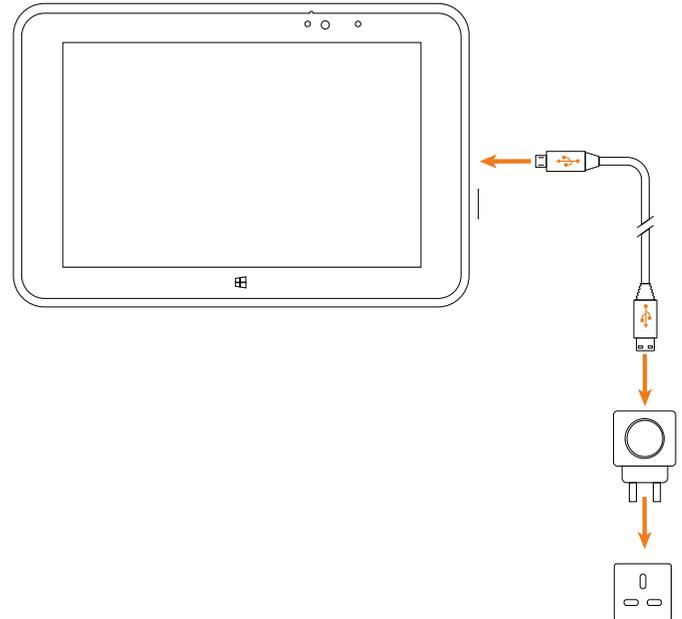
## Turning on your Grid Pad

To turn on your Grid Pad press the power button on the top of the device:

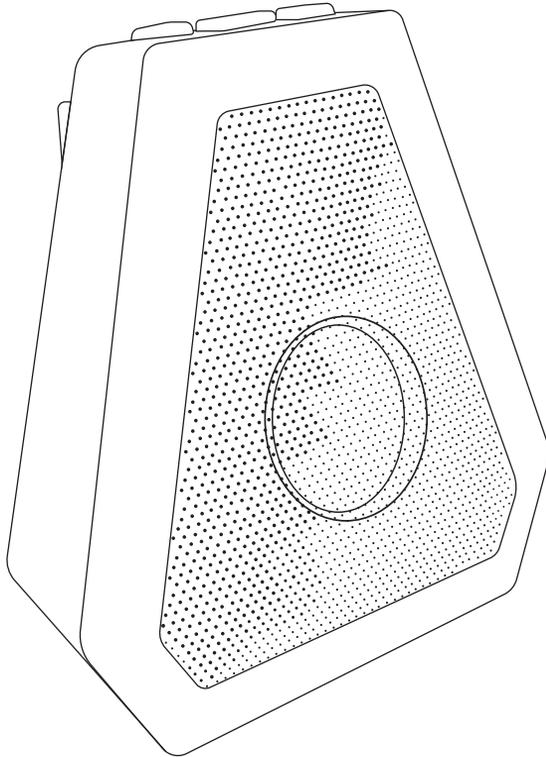


## Charging your Grid Pad

To charge your Grid Pad, plug the charging cable into a power source and insert into the device as shown below.



## Bluetooth speaker



Your Grid Pad is supplied with a high quality Bluetooth speaker which has been paired with your device to work out of the box.

The speaker comes complete with a charger. Battery life will vary depending on your usage - we recommend the speaker is charged every time you charge your Grid Pad. A red light will show when the speaker is charging.

When the speaker is switched on it will play a short tune. A blue light will intermittently flash when it is connected to your Grid Pad.

# Pairing the Bluetooth speaker

If you need to re-pair your Bluetooth speaker with your Grid Pad please follow the steps below:

1. Press the center button on top of the speaker, the LED inside the speaker will flash.
2. On your device go to:  
**PC Settings > PC and Devices > Bluetooth > Bluetooth On.** It will now automatically search.  
Click Boombot MINI.

To turn off the speaker, press and hold the centre button until the speaker plays its shut down sound.

The speaker is charged by connecting the USB port to any 5v plug, or can be charged from the Grid Pad's USB port.

## If there is no sound

If there is no sound, check **Grid User Settings – Speech Settings – Public Voice** that you have a voice selected and whether the volume is set to a suitable level.

If still no sound, click on **Windows Audio Settings** in Public Voice settings and check the sound is not muted or set too low.

# Battery guidance

## Getting the most out of your battery

The Grid Pad Go 10 battery will last an average user 6 hours. Every user will use the device in a different way. Intensive use including using Bluetooth, streaming video and listening to music for long periods of time will use the battery faster. To improve the life of the battery:

- Reduce the brightness of the screen.
- Switch off connectivity if not being used such as Wi-fi and Bluetooth.
- Try not to run too many background tasks, particularly online services that sync such as OneDrive and Dropbox
- If appropriate use **Settings > Power and sleep** to adjust when the screen will switch off and the device will power down.

## Charging guidance

Our batteries take between 2-5 hours to charge. To prevent degradation, it is good practice to allow the battery to charge completely. It is also recommend to allow the battery to completely run down every 3 months before charging completely. This is called a full cycle.

## Battery degradation

The Grid Pad Go has a lithium ion battery, as found in mobile phones, laptops and other portable devices. Over time the battery performance will degrade. If used correctly the battery it will degrade by approximately 10% after 250 cycles. If a device is charged every day for a year you would expect to see a degradation of approximately 15%.







# Specification

<b>Processor</b>	Intel® Atom™ CPU Z3795 1.60GHz
<b>Memory</b>	4GB
<b>Hard drive</b>	64GB
<b>Graphics card</b>	Intel® HD Graphics
<b>Dimensions (mm)</b>	269 x 180 x 12.5
<b>Camera</b>	2 MP front and 8 MP rear
<b>Screen</b>	10.1" 1920 x 1200 HD Display
<b>Connectivity</b>	Wi-fi and Bluetooth
<b>Ports</b>	1x USB 2.0, speaker out, Micro SD card slot

# Warranty

Grid Pad devices are covered under the standard warranty for 2 years.

## Repairs

Please do not attempt to open your Grid Pad, as there are no user serviceable parts inside. If you want to discuss a repair please contact your local reseller.

For more information visit [www.thinksmartbox.com](http://www.thinksmartbox.com).

## Statement of compliance

This apparatus complies with the requirements of directive 93/42/EEC concerning medical devices.

This Product is subject to Directive 2002/96/EC of the European Parliament and the Council of the European Union on waste electrical and electronic equipment (WEEE), and should not be disposed of as unsorted municipal waste. Please utilise your local WEEE collection facilities in the disposal of this product.



# Smartbox



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