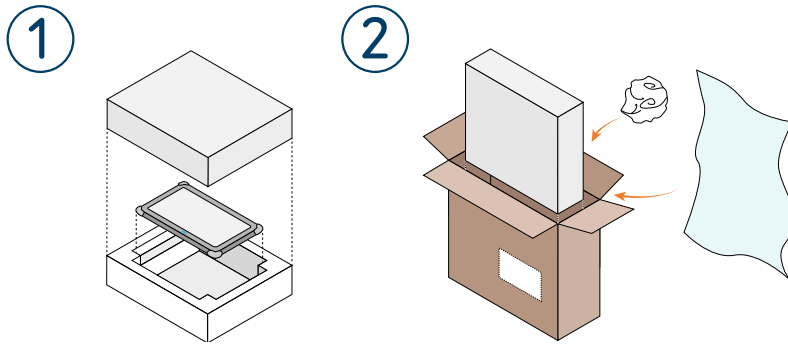


# Returning your device to us

## International dealers

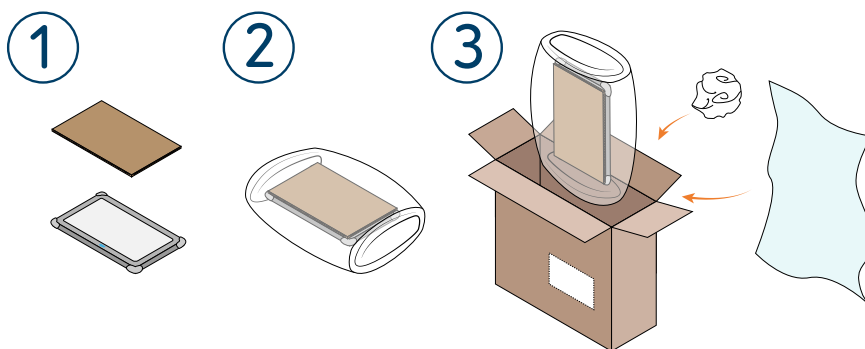
If you have the original box:



**1.** Place your device, along with any power leads and cables back into the original box.

**2.** Pack the box into a second box, with soft packaging (eg. scrunched paper, bubble wrap, polystyrene chips) to prevent movement.

If you do not have the original box:



**1.** Cover your device's screen with a protective layer e.g. cardboard.

**2.** Wrap your device with soft packing, e.g. bubble wrap. A total thickness of 2 inches is recommended.

**3.** Pack your wrapped device into a mailing box with soft packaging surrounding to prevent movement.

Once packed, cut out and affix the label below to your box. Write the RMA number in the box provided (We will send you this in our confirmation email). If you are reusing a box, please remove any old shipping labels.

Please ship the device to the address below.

For returns in the United States please turn over

# Smartbox

**Smartbox Repairs**

Ysobel House  
Enigma Commercial Centre  
Sandys Road  
Malvern  
WR14 1JJ  
United Kingdom

thinksmartbox.com | repairs@thinksmartbox.com | 01684 578868

RMA Number:

For returns in the United States please use the following address label

# Smartbox

**Smartbox Repairs**

Smartbox Assistive Technology Inc  
2831 Leechburg Road  
New Kensington  
PA, 15068  
United States

RMA Number:

[thinksmartbox.com](http://thinksmartbox.com) | [repairs@thinksmartbox.com](mailto:repairs@thinksmartbox.com) | (844) 341-7386