



Job Description

Job Title: Software Developer

Location: Bristol

Reporting to: Software Development Manager

Contract: Full-time

Salary: £33,000 - £35,000

The Company

Smartbox creates technology that gives a voice to people that don't have speech. Our products include a combination of specialist hardware, software and content and are used by people with disabilities across the world enabling them to communicate and live more independent lives.

We are one of the leading companies in the field and pride ourselves on our innovative products and high levels of customer service. Everything we do is driven by a passion to improve the lives of people that use our technology.

At Smartbox we believe everyone has the right to a voice. This is what the company was founded upon nearly 20 years ago and remains true today. Our users represent a diverse community of individuals and we want to support them by promoting an inclusive culture within our team.

The Smartbox Head Office is in Malvern, Worcestershire. We have a second major office in Bristol, where the Software team is based, and a smaller one in Pennsylvania, US

The Job

The software development team is responsible for the delivery of our world class Grid software.

In this role you will utilise your knowledge of our technology stack in order to develop and improve our flagship software - Grid. You will be creative and thrive on the resolution of problems with excellent time management skills and enthusiasm to provide up to date and scalable solutions to other teams supporting our service users.

You will be required to maintain an up to date understanding and awareness of the latest technology and innovation in the industry to include both tech and AAC. The ideal candidate will need to have a strong desire to improve and develop our offering and an ability to manage multiple projects.

Duties will include:

- participate in continuous integration development of Grid 3 platform, including new features, bug fixing and platform maintenance
- code review of peers' work
- work with our Support team to resolve customer issues
- continuously improve skills and practises
- Support other teams across Smartbox to understand and use our software effectively

Smartbox

The successful applicant will also be asked to perform other duties on an ad-hoc basis and will need a proactive attitude to this.

Essential skills/attributes

- 3+ years development experience in C# and SQL
- Experience of other technology stack languages used (C#, WPF/XAML, Visual Studio, Xamarin, javascript, GIT, Xcode, TeamCity)
- Experience in writing of unit tests
- Excellent understanding of software design principles
- Strong analytical skills with attention to detail are essential and you must be confident in working on projects from scratch.
- A flexible approach to ever-evolving business priorities
- Great interpersonal and communication skills

Useful skills/attributes

- SQL Server
- ASP.NET MVC.
- Entity framework.
- Knowledge of software architecture, multi-threading, memory management
- iOS Xamarin experience
- Front-end UI experience - JavaScript, CSS, html, Razor

Additional Information

- In this role you have the flexibility to work remotely and in our Bristol office. Our working hours are between Monday - Friday from 7am - 7pm, with core team hours between 9am - 5:30pm.
- Working between the office and your home is possible, during COVID period and beyond.
- You will need to maintain a deep understanding and knowledge of all our products and their uses
- You will meet and keep in regular contact with other teams in the business
- There will be opportunities to innovate and contribute to the software design and features of Grid

Rewards and benefits

- Smartbox offers comprehensive benefits including Company Pension, Group Life Assurance and Income Protection together with Private Medical Insurance
- 25 days holiday plus public holidays
- Laptop provided
- Flexible working
- Cyclescheme
- We are passionate about our people and offer many social events including a family weekend away, social outings and a Christmas party each year

We welcome applications from all communities and those from diverse backgrounds and groups.