

FAQs



Who is REHAVISTA?

REHAVISTA is the largest provider of assistive technology and AAC solutions in Germany. They have a team of around 170 people, based across six offices. They have been working directly with users and professionals for over 20 years, to support people with complex communication and access needs. They also provide clinical support and training to customers and professionals through their speech and language therapy consultancy LogBUK.

When does this new partnership come into effect?

REHAVISTA will formally become part of Smartbox Holdings on 30 November 2021.

What does this partnership actually look like?

Though REHAVISTA is now owned by Smartbox both companies will continue to operate independently, with REHAVISTA providing a wide range of products to the German market, and Smartbox developing products for disabled children and adults worldwide.

Will the companies retain their existing brands?

Absolutely. We may reference each other's brands but there is no plan for either plan to change. Smartbox is adopting REHAVISTA's strapline 'communication is life' because it's great!

How will this partnership impact the current product range?

There is no planned change to the range of products on offer from Smartbox or REHAVISTA. REHAVISTA already provides Smartbox products alongside a full range of AAC and assistive technology solutions developed by other suppliers.

Will the cost of products and services be affected?

There are no plans to change pricing as a result of the acquisition.

Will this have any impact on the quality of service and support being offered?

Both companies have built great reputations on their quality of service and expertise. We feel this offer can become even better as our teams learn from each other and share knowledge.

Will my main points of contact change?

There are no planned changes to our teams or the way they are structured. Please continue to speak to the same people you usually do.

How will this partnership support the future development of products and services?

REHAVISTA has a large team of AAC and assistive technology specialists, speech-language therapists and occupational therapists. Having this additional expertise available to help inform our future product development. We can't wait to work together to better solve the challenges faced by people that use assistive technology across the world.